Transferring Data to an Inspector Using Bluetooth® Wireless Technology

The inspector's device must support the Bluetooth Personal Area Networking (PAN) profile and must be able to connect to FMCSA Web Services to complete transfers using Bluetooth wireless technology. Ensure that Bluetooth wireless technology and a Wi-Fi hotspot are enabled on the inspector's mobile device.

The Garmin eLog device uses the inspector's mobile device as a network access point to send inspection information to FMCSA web services.

1. From the Garmin eLog app, select Inspection.
2. Select an option:
   - For a device with Android™, select > Yes.
   - For an Apple device, select Send Report > Yes.
3. If necessary, enter an annotation.
4. Select Bluetooth.
5. Select Enable Pairing Mode.
6. Follow the on-screen instructions in the app to pair the Garmin eLog adapter with the inspector's mobile device.

The inspection report transfers automatically after the pairing process is complete.

Diagnostics and Malfunctions

The Garmin eLog app records malfunctions and diagnostic events when the app detects critical functions that do not conform to Federal Motor Carrier Safety Administration (FMCSA) specifications. When a malfunction is detected, the driver and motor carrier are subject to responsibilities as directed by FMCSA guidelines.

Driver Responsibilities

- The driver must note the malfunction of the ELD and provide written notice of the malfunction to the motor carrier within 24 hours.
- The driver must reconstruct the Record of Duty Status (RODS) for the current 24-hour period and the previous 7 consecutive days, and record the records of duty status on graph-grid paper logs that comply with 49 CFR 395.8, unless the driver already has the records or retrieves them from the ELD.
- The driver must continue to manually prepare RODS in accordance with 49 CFR 395.8 until the ELD is serviced and returned to a compliant status.

Motor Carrier Responsibilities

- The motor carrier must correct, repair, replace, or service the malfunctioning ELD within eight days of discovering the condition or a driver's notification to the motor carrier, whichever occurs first.
- The motor carrier must require the driver to maintain a paper RODS record until the ELD is back in service.

Viewing Diagnostics and Malfunctions

If the Garmin eLog adapter detects a diagnostic event or malfunction, an alert and an indicator appear in the app.

- No diagnostic events or malfunctions are detected.
- A diagnostic event was detected.
- A malfunction was detected.
- Diagnostic events and malfunctions were detected.

You can view information about these alerts at any time. This can be useful for correcting errors or adjusting driver information.

Select the diagnostic or malfunction indicator.

Required Documentation

The following documentation must be within the vehicle when using the Garmin eLog adapter.

Garmin eLog Owner’s Manual: The owner’s manual is included as part of the Garmin eLog app. You can view the owner’s manual by selecting Settings > View Online Help.

Garmin eLog Driver Reference Guide: You should keep a printed copy of the driver reference guide in your vehicle. The driver reference guide provides a list of data transfer options and instructions, malfunction reporting requirements, and record keeping procedures for the Garmin eLog adapter. To view or print the most up-to-date driver reference guide, go to garmin.com/manuals/elog.

Records of Duty Status (RODS) Sheets: The driver must possess a supply of blank paper RODS graph-grids sufficient to record duty status and other related information for a minimum of eight days.

Viewing Inspection Information

An authorized safety official may ask to view all information recorded by the Garmin eLog system for the current 24-hour period and any of the previous seven consecutive days. You can view this information on the Garmin eLog app at any time.

From the Garmin eLog app, select Inspection.

Transferring Data to an Inspector Using a USB Device

You can transfer data to a USB mass storage device to provide it to an authorized safety official. The Garmin eLog adapter supports USB mass storage devices formatted using the FAT32 file system.

1. From the Garmin eLog app, select Inspection.
2. Select an option:
   - For a device with Android™, select > Yes.
   - For an Apple device, select Send Report > Yes.
3. If necessary, enter an annotation.
4. Select USB.
5. Connect a USB mass storage device to the USB port on your Garmin eLog adapter.
   - The adapter glows green when it is ready to send the inspection report.
6. Enter your password.
7. Select Send to USB Device.
   - The Garmin eLog app notifies you when the transfer is complete.
8. Remove the USB mass storage device from the adapter.
The app displays information about the diagnostic or malfunction alert and provides recommendations for how to correct it.

**Diagnostic Definitions**

**Power Data Diagnostic Event:** The adapter did not receive power, or was not fully functional, for a period of time.
1. Check the vehicle diagnostic port connections.
2. Verify the adapter is firmly plugged into the vehicle diagnostic port.
3. Review all affected driver logs for missing or incorrect data.

**Engine Synchronization Data Diagnostic Event:** The adapter failed to synchronize with the vehicle engine computer to record required engine data for driver logs.
1. Check the vehicle diagnostic port connections.
2. Verify the adapter is firmly plugged into the vehicle diagnostic port.
3. Review all affected driver logs for missing or incorrect data.

**Missing Required Data Elements Data Diagnostic Event:** The Garmin eLog system failed to obtain one or more required data elements when recording driver logs.
1. Check the vehicle diagnostic port connections.
2. Verify the adapter is firmly plugged into the vehicle diagnostic port.
3. Check the Bluetooth settings on the device running the Garmin eLog app, and verify the device and the adapter are connected.
4. Check the GPS settings on the device running the Garmin eLog app, and verify the device settings allow location positions to be shared with the Garmin eLog app.
5. Review all affected driver logs for missing or incorrect data.

**Data Transfer Data Diagnostic Event:** A failure occurred with the method for transferring roadside inspection reports.
Perform the following actions:
1. Check the Bluetooth settings on the device running the Garmin eLog app, and verify the device and the adapter are connected.
2. Verify all USB storage devices used to transfer roadside inspection reports are operating correctly.
3. If you have not performed a data backup within the previous seven days, back up your recorded Garmin eLog data to a USB storage device.

**Unidentified Driving Records Data Diagnostic Event:** At least 30 minutes of unidentified driving was recorded within the current 24 hour period, and over the previous 7 days.
- Drivers: Review and claim the unidentified driving time.
- Administrator: Review and assign the unidentified driving time to the respective drivers.

**Malfunction Definitions**

**Power Compliance Malfunction:** The adapter did not receive power, or was not fully functional, for a period of time. At least 30 minutes of driving time may not have been correctly recorded across all drivers over the past 24 hours.
1. Check the vehicle diagnostic port connections.
2. Verify the adapter is firmly plugged into the vehicle diagnostic port.
3. Review all affected driver logs for missing or incorrect data.

**Engine Synchronization Compliance Malfunction:** The adapter failed to synchronize with the vehicle engine computer to record required engine data for driver logs. At least 30 minutes of inaccurate data may have been recorded across all drivers over the past 24 hours.
1. Check the vehicle diagnostic port connections.
2. Verify the adapter is firmly plugged into the vehicle diagnostic port.
3. Review all affected driver logs for missing or incorrect data.

**Timing Compliance Malfunction:** The Garmin eLog system failed to accurately verify the calendar date or time of day required for driver logs.
1. Verify the adapter is firmly plugged into the vehicle diagnostic port.
2. Check the Bluetooth settings on the device running the Garmin eLog app, and verify the device and the adapter are connected.
3. Check the date and time settings on the device running the Garmin eLog app.
4. Review all affected driver logs for missing or incorrect data.

**Positioning Compliance Malfunction:** The Garmin eLog system failed to acquire valid location positions required for driver logs. At least 60 minutes of inaccurate data may have been recorded across all drivers over the past 24 hours.
1. Verify the Garmin eLog app is running and a driver is logged in when driving the vehicle.
2. Check the Bluetooth settings on the device running the Garmin eLog app, and verify the device and the adapter are connected.
3. Check the GPS settings on the device running the Garmin eLog app, and verify the device settings allow location positions to be shared with the Garmin eLog app.
4. Review all affected driver logs for missing or incorrect data.

**Data Recording Compliance Malfunction:** The Garmin eLog system has reached the maximum storage capacity for driver logs and cannot store or retrieve more logs.
1. Create a RODS report for each driver for record keeping.
2. Log in as an administrator.
3. Back up the system data.
4. Remove unneeded files from the storage of the device running the Garmin eLog app.

**Data Transfer Compliance Malfunction:** Multiple failures occurred with the method for transferring roadside inspection reports.
Perform the following actions:
1. Check the Bluetooth settings on the device running the Garmin eLog app, and verify the device and the adapter are connected.
2. Verify all USB storage devices used to transfer roadside inspection reports are operating correctly and are formatted using the FAT32 file system.
3. If you have not performed a data backup within the previous seven days, back up your recorded Garmin eLog data to a USB storage device.

**Adapter Firmware Malfunction:** A serious error occurred attempting to update the adapter firmware. Contact Garmin® customer support for further help.
Outdated adapter firmware may not maintain compliance. Garmin recommends keeping paper logs until the adapter firmware is successfully updated.
**Summary of Diagnostic and Malfunction Codes**

The inspection reports and RODS reports contain these alphanumeric codes to identify data diagnostic events and malfunctions.

<table>
<thead>
<tr>
<th>Diagnostic Code</th>
<th>Data Diagnostic Event</th>
</tr>
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<tbody>
<tr>
<td>1</td>
<td>Power data diagnostic event</td>
</tr>
<tr>
<td>2</td>
<td>Engine synchronization data diagnostic event</td>
</tr>
<tr>
<td>3</td>
<td>Missing required data elements data diagnostic event</td>
</tr>
<tr>
<td>4</td>
<td>Data transfer data diagnostic event</td>
</tr>
<tr>
<td>5</td>
<td>Unidentified driving records data diagnostic event</td>
</tr>
<tr>
<td>6</td>
<td>Other ELD identified diagnostic event</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Malfunction Code</th>
<th>Malfunction Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>P</td>
<td>Power compliance malfunction</td>
</tr>
<tr>
<td>E</td>
<td>Engine synchronization compliance malfunction</td>
</tr>
<tr>
<td>T</td>
<td>Timing compliance malfunction</td>
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<td>L</td>
<td>Positioning compliance malfunction</td>
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<td>R</td>
<td>Data recording compliance malfunction</td>
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<tr>
<td>S</td>
<td>Data transfer compliance malfunction</td>
</tr>
<tr>
<td>O</td>
<td>Other ELD detected malfunction</td>
</tr>
</tbody>
</table>

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