MARINE WARRANTY POLICY

EMEA Rev. A (08/2024)

WARRANTY STATEMENT

TO THE EXTENT ALLOWED UNDER APPLICABLE LAWS THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED OR STATUTORY, INCLUDING ANY LIABILITY ARISING UNDER ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, STATUTORY OR OTHERWISE. THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHT, WHICH MAY VARY FROM COUNTRY TO COUNTRY. IN JURISDICTIONS WHERE SUCH AN EXCLUSION IS NOT POSSIBLE THIS WARRANTY WILL BE IN ADDITION TO ANY STATUTORY WARRANTIES.

IN NO EVENT SHALL GARMIN BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT OR FROM DEFECTS IN THIS PRODUCT. Some countries or territories do not allow the exclusion on incidental or consequential damages, so the above limitation may not apply.

Garmin retains the right to repair or replace the product or offer a full refund of the purchase price at its sole discretion. SUCH REMEDY SHALL BE THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY.

WARRANTY/PRODUCT REGISTRATION

Dealers/Original Equipment Manufacturers (OEM) are encouraged to register their customer's installation at the dealer resource centre or to encourage their customer to register their product within 30 days after the date of sale. Customers can register their Garmin branded products using the Active Captain App. If they do not have internet access, they can contact Garmin Product Support at (Inside UK) 08082380000 or (outside UK) +44 3708501242.

Product registration cards are not included with some units. Under these circumstances, make sure to date your customer's sales receipt as this is their proof of purchase, or you may register your customer's installation at the DRC.

When the dealer receives a Garmin/EmpirBus™ branded product for service, proof of warranty is required. It can be verified in one of three ways:

1. The dealer can keep a record of customer names, serial numbers and purchase dates; or
2. The customer can present his/her original sales receipt for proof of purchase; or
3. The dealer can go to the Garmin dealer registration portal (DRC) at https://dealers.garmin.com/drc. (https://dealers.garmin.com/drc)

In addition, to qualify for onboard warranty for Garmin/EmpirBus branded product must be listed in Appendix 1: Marine, attached hereto, and be an "Approved Installation" which means it shall be installed by either:

1. A NMEA installation shop with at least one certified member on staff;

2. An approved Garmin service dealer;
3. An approved Garmin OEM boat builder; or
4. By a non-approved OEM boat builder that undertook the installation and had it approved and commissioned by an NMEA dealer or an approved Garmin service dealer.

This policy exclusively applies to Garmin/EmpirBus branded products. For audio and trolling motor products, please refer to their respective policies.

GARMIN MARINE WARRANTY

There are two classes of product warranty available to the customer:

1. Standard Marine Consumer Limited Warranty – Owner self-performed installation or non-approved installed equipment.
2. Certified Onboard Limited Warranty – Approved Installations for products listed in Appendix 1: Marine.

Note: Products not listed in Appendix 1: Marine of this policy are covered by the Garmin One-year Consumer Limited Warranty.

TYPE 1: STANDARD MARINE CONSUMER LIMITED WARRANTY — OWNER INSTALLATION

1.1.0 Garmin/EmpirBus™ branded marine products listed in Appendix 1: Marine are warranted to be free from defects in material or workmanship for a period of two (2) years from the date the product was purchased by the first customer. Within this period, Garmin International Inc. (“Garmin”) will, at its sole option, repair or replace any components that fail in normal use. The GMS™ 10 network port expander is covered by the standard two (2) year limited warranty.

1.1.1 Such repairs or replacements of products listed in Appendix 1: Marine will be made at no charge to the customer for parts and labour, provided that the customer shall be responsible for any transportation costs to Garmin.

1.1.3 Garmin will not pay for onboard labour or travel required for this standard limited warranty.

1.1.4 This standard limited warranty does not affect the customer’s statutory rights under applicable laws or the customer’s rights against the retailer arising from the sales/purchase contract. In the absence of any contrary applicable laws, this standard limited warranty will be the customer’s sole and exclusive remedy against Garmin, and neither Garmin nor its affiliated entities will be liable for any incidental or consequential damages for breach of any expressed or implied warranty.

STANDARD LIMITED WARRANTY RETURNS PROCEDURE

2.1.0 Customers and dealers should first contact a Garmin Europe product support representative for technical assistance. After standard troubleshooting fault tests have been performed, a return material authorisation (RMA) number will then be given. This RMA number is to be marked in plain view on the package being shipped to Garmin for the warranty service. This RMA number will act as a reference number for all parties involved. Technical assistance and request for an RMA can be made by visiting the Garmin Support Centre.

2.1.1 The returned product must be shipped (insured) to Garmin with proof of purchase and the RMA number marked in plain view on the package. The regional shipping address will be provided by Garmin at the time of RMA.

2.1.2 Customers may choose to hire a certified dealer to perform this return procedure at the customer’s expense.

TYPE 2: MARINE CERTIFIED DEALER LIMITED WARRANTY, INCLUDING PARTS AND ONBOARD — APPROVED DEALER INSTALLATIONS

3.1.0 The Garmin onboard warranty period is two (2) years for parts and onboard service, provided that the Garmin/EmpirBus branded marine products listed in Appendix 1: Marine are factory-new goods purchased from a Garmin/EmpirBus approved dealer and installed by a Garmin certified installation entity.

3.1.1 The warranty period commences from the earlier of: (i) date of product purchase, (ii) date the boat was purchased by the first retail customer, or (iii) date of commissioning of the Approved Installation.

3.1.1 Installations made by a third party that is not a Garmin and NMEA certified entity or is not approved by Garmin will be classified as owner installations and will therefore be covered by the Type 1: Standard Marine Consumer Limited Warranty described above or the Garmin One-year Consumer Limited Warranty.

3.1.2 The Onboard Warranty is applicable to specific Garmin/EmpirBus marine products only as listed in Appendix 1: Marine attached hereto, and only for Approved Installations which means installed by: • A NMEA installation shop with at least one certified member on staff, • An approved Garmin service dealer, • An approved Garmin OEM boat builder; or • by a non-approved OEM boat builder that undertook the installation and had it approved and commissioned by an NMEA dealer or an approved Garmin service dealer

3.1.3 The Garmin onboard warranty does not affect the customer's statutory rights under applicable laws, nor the customer's rights against the retailer arising from the sales/purchase contract. In the absence of any contrary applicable laws, this onboard warranty will be the customer's sole and exclusive remedy against Garmin, and neither Garmin nor its affiliated entities will be liable for any incidental or consequential damages for breach of any expressed or implied warranty.

ONBOARD WARRANTY PROCEDURE: CLAIM FORM AND SUPPORTING DOCUMENTATION

4.1.0 Each onboard warranty service must be accompanied by a warranty claim form, which must be completed in full and is used to track the claim. It is to be quoted in any matters regarding the claim.

4.1.1 Failure to complete the form fully or missing or insufficient information will delay in processing the claim and may result in claim denial.

4.1.2 A completed service report (invoice/work order) must be attached to the warranty claim form. The service report should include service time, shop rate, fault symptoms, repair remedy and should include reason for additional labour/travel/mileage if approved by Garmin.

4.1.3 All warranty claim forms must be completed in English.

Onboard Warranty Labour Rates 4.1.4 Labour will be paid at the agreed rate within your territory for all warranty claims made in accordance with this warranty policy.

4.1.5 The maximum reimbursable allowance will be in accordance with Appendix 1: Marine, attached hereto. There is no overtime or other premium rates.

Onboard Warranty Travel and Mileage Allowance 4.1.6 Travel time and mileage will be reimbursed for claims that meet the onboard warranty terms.

4.1.7 Details of travel time, stating location of boat, service agent who conducted the repair or replacement, and any documentary proof of travel payments should be supplied with the warranty claim or travel expenses will be rejected. Travel and mileage allowances will be in accordance with Appendix 1: Marine.

4.1.8 If within a reasonable distance, Garmin expects the installing dealer to carry out the Onboard Warranty service. In other situations, it is expected that the nearest service agent to the vessel will carry out the onboard warranty service, therefore keeping costs of travel time and mileage to a minimum. Should the travel time and mileage exceed what is expected to be reasonable, prior authorisation from Garmin is required.

No Sea Trial Allowance 4.1.9 The only circumstances that Garmin will cover a sea trial is if the CCU has been replaced due to manufacturing defects. Sea trials are generally charged to the customer. If, in exceptional circumstances you may have a specific case that warrants a sea trial, please contact Garmin Europe for approval. Details of this approval must be attached to your warranty claim.

4.1.10 Maximum Repair Times The current maximum repair or replacement times are detailed in Appendix 1: Marine, attached hereto. Variation from these amounts must be approved by the Garmin Europe Marine Warranty Administrator in this instance please state contact name in service report. Onboard Warranty procedure

Onboard Warranty procedure 4.1.11 Customers shall contact Garmin or an authorised service dealer within 30 days of a Garmin/Fusion/EmpirBus branded marine product failure for service. All customers and/or dealers are required to perform standard trouble-shooting methods before an actual Onboard Warranty situation shall exist. Customers and dealers can be assisted in doing this by contacting Garmin product support directly at (Inside UK) 08082380000 or (outside UK) +44 3708501242 or marinedts.europe@garmin.com.

WARRANTY EXCLUSIONS

5.1.0 In addition to the limitations above, the warranty exclusions set forth below shall apply to the Standard Marine Consumer Limited Warranty and the Certified Onboard Limited Warranty

5.1.1 Installations not in accordance with the installation guidelines provided in the Garmin/EmpirBus™ branded user/install manual will invalidate the warranty.

5.1.2 The warranty policy does not cover costs associated with non Garmin manufactured transducers, damage due to improper transducer configuration, and transducer replacements or haul-outs and launches. It also does not cover shop supplies, lost production time or collateral damage.

5.1.3 The warranty policy does not cover product failures due to shipping damage, accident, abuse or misuse, improper storage, alteration or unauthorised repair, corrosion, products on which the serial number has been tampered with, power spikes, vandalism, water ingress, submersion, or other acts of God (force majeure) or weather phenomena such as lightning, flash floods, spills of food or liquids, maladjustment of customer controls, improper or insufficient maintenance, etc.

5.1.4 The warranty policy does not apply if Garmin/EmpirBus was not notified by the consumer of the alleged defect or malfunction of the product during the applicable limited warranty period.

5.1.5 The warranty policy does not apply if the product was used with or connected to an accessory not supplied by Garmin/EmpirBus or fit for use with Garmin/EmpirBus branded product or used in a manner other than its intended use.

5.1.6 Garmin assumes no responsibility for damage incurred during installation.

5.1.7 The Garmin onboard warranty does not extend to self-performed owner-installed equipment or installations.

5.1.8 The warranty policy does not cover incorrectly specified product, incorrectly specified transducers, incorrect transducer installation, transducer aeration problems, RF interference installation problems, existing onboard electrical systems noise, stray voltages, chart cartography errors, units subjected to or connected to the incorrect voltage supply level or voltage type.

5.1.9 The warranty policy does not cover LCD displays that exhibit faulty pixels that are within technical specifications as determined by Garmin or the Garmin approved LCD supplier.

5.2.0 The warranty policy does not cover luxury software updates, system checkouts or calibrations unless these aforementioned activities are done in accordance with the user/installation manual of the product that is being repaired/serviced.

5.2.1 The warranty policy does not cover products for which a suitable proof of purchase showing date, dealer/retailer, serial number or installation invoice (if required) cannot be demonstrated at the time of the request for warranty service.

5.2.2 The warranty policy does not cover sea trials. If, in exceptional circumstances, you have a specific case that warrants a sea trial, please contact the marine warranty administrator via email at

5.2.3 Garmin assumes no responsibility for damage of non Garmin products connected to the GHP™ 12 or GHP Reactor™ mechanical/retrofit/solenoid autopilots.

5.2.4 The warranty policy does not cover damage or costs resulting from the connection of third-party products.

5.2.5 The warranty policy does not cover freight costs associated with the return of defective equipment to Garmin nor is such freight payable by Garmin.

5.2.6 The warranty policy does not cover water intrusion caused by high-pressure water sprayers or damage to products caused by harsh chemicals.

5.2.7 Garmin assumes no responsibility for damage, injury or costs incurred for incorrect EmpirBus system design, lack of redundancy, implementation of fail-safe mechanisms, incorrect installation, lack of system testing after installation, connected cabling or improper use of EmpirBus digital switching systems.

5.2.8 Garmin assumes no responsibility for costs incurred for the lack of submission to Garmin or retention of EmpirBus digital switching system graphics and configuration files not created and supplied by Garmin.

5.2.9 Digital switching systems are extremely flexible and highly configurable. As such, Garmin does not, and cannot, accept responsibility for providing guidelines for every circumstance and eventuality that may be encountered when designing and installing a digital switching system.

5.3.0 The warranty policy does not cover Silva branded compasses.

5.3.1 The warranty policy does not cover costs associated with modified or painted products outside of manufacture specifications.

5.3.2 The warranty policy does not cover normal wear and tear or misuse, or cosmetic damage, such as scratches, nicks and dents.

5.3.3 The warranty policy does not cover damage caused by accident, incorrect installation, incorrect stowing, abuse, misuse, water, flood, fire, other acts of nature or external causes.

5.3.4 The warranty policy does not cover damage to a product that has been connected to power and/or data cables that are not supplied by Garmin or damage to a product that has been connected to cables that are not certified by Underwriters Laboratories (UL) and are not labelled as Limited Power Source (LPS).

5.3.5 The warranty policy does not cover costs associated with or related to normal maintenance or replacement of parts or accessories that are not defined as a manufacture defect.

5.3.6 The warranty policy does not cover costs associated with or related to the removal and replacement of non Garmin products to gain access to Garmin products requiring replacement.

5.3.7 Product recalls: In the event Garmin chooses to recall a product from the field, we reserve the right to establish a fair rate (time, travel and hourly rate) for removal and replacement of such product based on a case-by-case situation.

5.3.8 Garmin reserves the right to refuse any warranty service claim it deems unfair or nonconforming to the policies and procedures set forth in this warranty document. In addition, Garmin reserves the right to refuse to pay warranty labor reimbursement to any service dealer it finds not performing quality work or manipulating this warranty policy in a way that is not in the interest of Garmin or the end user.

PRODUCT RETURNS

Return of defective product must have a Returned Material Authorisation (RMA) number clearly marked on outside of the package.

6.1.0 Each returned product must display the RMA number and warranty claim form attached to enable faults and returns to be identified and warranty claim to be credited.

6.1.1 Freight Costs Freight costs associated with the return of defective equipment to Garmin are payable by the customer/service agent.

6.1.2 Product Recall Dealers will be advised of the course of action you need to take should this situation arise.

6.1.3 Unauthorised returns Any products arriving at Garmin without an RMA number clearly displayed on the outside of package will be classified as unauthorised returns and the products will immediately be returned along with an invoice for shipping costs.

6.1.4 Replacement Units – Swap Out Product Products not included in the Onboard Warranty should be returned to Garmin at customer's return transportation cost for repair or customer may be offered a complete unit as a replacement. See Appendix 1: Marine, attached hereto, for the list of specific products that are included in the Onboard Warranty.

6.1.5 Returned products should be sent to the address provided by your Garmin dealer with the RMA number clearly displayed on the outside of the package.

APPENDIX 1: MARINE

EMEA Rev. A (08/2024)

GARMIN AND NMEA OR ABYC CERTIFIED INSTALLED PRODUCTS

TWO-YEAR WARRANTY AND ONBOARD APPLIES TO THE FOLLOWING SPECIFIC PRODUCTS

Garmin Marine Products	Labor	Travel
Radar Scanners		
GMR™ 18HD+ / 18xHD	2 hours	1 hour
GMR™ 18 / 24 HD3/ 18 /24 xHD3	2 hours	1 hour
GMR 24xHD	2 hours	1 hour
GMR Fantom™ 18 / 18x / 24 /24x	2 hours	1 hour
GMR Fantom 5x / 12x / 25x	3 hours	1 hour
GMR 43X / 123X / 253X xHD3	3 hours	1 hour
Sailboat Mast Install (Additional)	1 hour	N/A
MFD Chartplotters[1]		
Required Software Update	0.5 hours	N/A
GPSMAP® 84xx / 86xx Series	2 hours	1 hour
GPSMAP 87xx Black Box	2 hours	1 hour
GPSMAP 90xx / 92xx Series	2 hours	1 hour
GPSMAP 7x3 / 9x3 / 12x3 / 16x3	1 hour	1 hour
GPSMAP 7x2 / 9x2 / 10x2 / 12x2	1 hour	1 hour
echoMAP™ Ultra 2 / UHD /UHD2	1 hour	1 hour
Garmin Kicker Pilot		
Kicker Throttle Actuator	2 hours	1 hour
Kicker Steering Actuator	2 hours	1 hour
GHP™ 12 / 20 / Compact / Reactor™ 40		
Pump (1.0, 1.2, 2.0, Smart)	3 hours	1 hour
ECU / CCU / GHP Gateway™	1 hour	1 hour
Shadow Drive™	2.5 hours	1 hour
GHC™ 20 / GHC 50	0.5 hours	1 hour
Class A/B Drive Unit (Garmin)	2 hours	1 hour
Sea Trial (After CCU Replacement)	1 hour	N/A
Cameras		
GC™ 12 / 14 / 100 / 200	0.5 hours	1 hour
Surround View Camera	1 hour	1 hour
Surround View Black Box	1 hour	1 hour
Surround View Camera Enclosure	1.5 hours	1 hour
Surround View System Calibration[2]	3 hours	1 hour
Sensors		
GXM™ 54 / GA™ 38	1 hour	1 hour
GPS 19x NMEA 2000® / GPS 24xd NMEA 2000	1 hour	1 hour
GPS 19x HVS / GPS 24xd HVS	1.5 hours	1 hour
MSC™ 10	1 hour	1 hour
GSD™ 24 / 25 / 26 / 28 / GCV™ 20 / GLS™ 10	1 hour	1 hour
Garmin Heading Sensors	1 hour	1 hour
OnDeck™ Hub System	1 hour	1 hour

Garmin Marine Products	Labor	Travel
Instruments		
GMI™ 20	0.5 hours	1 hour
GND™ 10	1 hour	1 hour
gWind™ Series	1 hour	1 hour
GNX™ 20 / 21 / 120 / 130 / Wind	1 hour	1 hour
Garmin BlueNet™ 30 gateway	0.5 hours	1 hour
Garmin bluenet™ 20 switch	0.5 hours	1 hour
VHF Radios / AIS		
VHF 115 / 215 / 215 AIS / 315	0.5 hours	0.5 hours
Garmin AIS™ 800	1 hour	1 hour
Cortex® V1 / Cortex® M1	1 hour	1 hour
Digital Switching		
EmpirBus™ NXT DCM / Connect 50	1 hour	1 hour
EmpirBus NXT MCU / MCU 2.0	1 hour	1 hour
EmpirBus WDU /WDUv2	1 hour	1 hour
EmpirBus Control SP12 / SP8	1 hour	1 hour
Garmin Boat Switch™	1 hour	1 hour
TD 50	0.5 hours	0.5 hours
Garmin Transducers[3]		
GT / CV Series In / Thru-Hull	2 hours	1 hour
Panoptix™ Series / LVS	2 hours	1 hour

Notes: [1] Volvo Penta® Glass Cockpit stand-alone and monitors are applicable [2] Garmin transducer replacement includes up to €560 for haul-out and launch costs; invoices required [3] Garmin Surround View System calibration, if applicable due to a manufacture defect, includes up to €355 for haul-out and launch costs; invoices required

Mileage allowance and rates (where applicable above) Maximum travel allowance prior to authorisation is 80 kilometres round trip

Note The above are the maximum allowances. The service report should reflect the amount of time claimed. Warranty service requiring extended time or expense must have prior authorisation from the Garmin Europe Marine Warranty Administrator. If within a reasonable distance, Garmin expects the installing dealer to carry out the Onboard Warranty service. In other situations, it is expected that the nearest service agent to the vessel will carry out the onboard warranty service, therefore keeping costs of travel time and mileage to a minimum. Should the travel time and mileage exceed what is expected to be reasonable prior authorisation from Garmin is required.

Rev. A is valid until superseded by a sequential revision.